

Genove Oil & Air Company, Inc.

53 Williams Street, Waltham, MA 02453

(617) 527-7652 or (781) 893-9191

Heating • Air Conditioning • Fuel Oil

OIL HEATING SERVICE CONTRACT

Contract Date from _____ Ending _____

PRICE \$239.95

Genove Oil & Air Co., Inc. hereby offers 24 hr. emergency service day or night, Saturdays, Sundays and holidays during the heating season. Oil deliveries will be made on an automatic basis.

At no extra charge Genove Oil & Air Co., Inc. will repair and /or replace any of the parts listed below. If necessary for operation of the oil burner.

Burner Switches	Thermal Switch	Fan Belts, Oil Valve	Blower Motors not greater than 1/3 H.P.
Nozzle	Strainer	Electrode Leads	Single Aquastat only
Fuel Oil Filters	Fuel Pumps	Burner Motor	Gauge Glass
Pressuretrol	Capacitor	Turbulator	Circulator Motor
Stackswitch	Electrodes	Thermostats	Transformer
Switching Relay	Couplings	C/C Controls	Fan and Limit
C/C Eyes	Clock & Digital Thermostat (not covered)		

We are not responsible for delay or failure to secure parts and materials under any condition beyond our control.

Also included is an Annual Burner Tune-up as well as Furnace Cleaning which will be a major part of Genove Oil & Air Co., Inc. maintenance program to assure peak efficiency, consisting of:

1. Brush, vacuum, chemical clean boiler
2. Change oil filter
3. Clean pump strainer
4. Clean assembly and turbulator
5. Change nozzle
6. Drain expansion tank
7. Check safety control
8. Pin smoke pipe
9. Check draft
10. Adjust fire

The above mentioned service and parts shall continue for a period of one year from the contract date for a reasonably low price with the stipulation that cancellation of the agreement automatically terminates the above contract.

TANK GUARD replacement warranty. **\$59.95 additional per tank*** (see enclosed brochure)

Contract Date from _____ Ending _____

Name _____

Address _____

City _____ State _____ Zip _____

Phone # _____ e-mail _____

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Please enclose check when returning bottom portion of this contract.

GENERAL TERMS & CONDITIONS

1. Company reserves the right to decline acceptance of order for Heat Insurance Policy after inspections of burner and equipment. It is understood that Customer will continue to purchase heating oil from Company under Automatic Delivery in order to qualify for acceptance of coverage of equipment listed in this policy. Cancellation of the oil delivery agreement will result in automatic cancellation of this policy on the same date. Any repairs necessary to put equipment into acceptable condition are the responsibility of the customer.
2. At the time of inspection, the low water cut-off control will be flushed if equipped with a flushing device. This control should be flushed weekly or monthly (or as often as necessary) by the owner to prevent sediment build up interfering with its safe and proper position. Company assumes no liability for the malfunction and/or failure of this device. Also, it does not include damage resulting from vandalism, repairs or replacement due to improper amount of water in heating systems, water damage, abnormal operation or any other circumstances beyond Company's control.
3. Acceptance by Company of this policy does not obligate us for secondary damages caused by tank leakage, failure of equipment or other conditions resulting from delays or failure to render service due to situations beyond our control. Service under this Agreement does not include labor or parts made necessary by fire, water damage, tampering by other than Company authorized mechanics, or other abnormal conditions.

The buyer is to provide and maintain suitable storage with outside connections and unimpaired access thereto by tank truck at all times and does certify that there is posted on the premises a permit for the use and storage of fuel oil at this address.

4. Obligation to furnish replacement parts are subject to availability of parts from normal sources of supply.
5. This agreement does not cover the cost of labor or materials for work performed on the following equipment; flue pipe; underground; outside and inside oil tanks, oil lines; heating plant and hot water plumbing equipment and accessories; humidifier or humidifier parts; entire circulators; blower fan bearing shafts, air filters; oil transfer pumps; draft inducers, venting hot water heating systems; replacement of expansion tank; circulator bracket assembly, zone valves, relief valves, automatic water feeders; any water related parts, low boiler tank level or filter systems; miscellaneous electrical wiring; manual reset controls; blown fuses; circuit breakers or switches off; damage from a restricted or plugged chimney; flood, fire, power failure, dual aquastats or triple aquastats, multi-zone switching relays, purging or bleeding air from systems, direct drive blower motors and combustion chambers.
AIR COOLING – AIR CONDITIONING EQUIPMENT IS ALSO EXCLUDED.
6. This agreement does not cover the cost of complete oil burner replacement.
7. This agreement does not cover service resulting from insufficient fuel in the tank where customer does not use our Automatic Delivery System or where service or deliveries are withheld for credit reasons.
8. Company assumes no responsibility for heating failure or damage when home or building is unoccupied, or when unable to gain access on requested service calls.
9. Company shall not be held responsible for non-performance when prevented by any circumstances beyond its control or by strikes, wars, riots, or Acts of God.
10. Annual overhaul can be performed at any time during the contract year.
11. The Preventative Maintenance Plans are limited to 1 and 2 family home heating units having the following maximum capacities: 500 sq. ft. steam; 1000 sq. ft. hot water; 200,000 BTU's warm air heating systems. An estimate will be furnished for larger homes and buildings.
12. Emergency Service; Available 24 hours daily.
13. This policy is transferable but not refundable.
14. This agreement cancels and supersedes all prior agreements between the two parties for burner service.
15. Prices subject to change without notice.